

Accessibility

Project House welcomes deaf and disabled customers to the venue. We are committed to making the venue accessible to everyone and are working with [Attitude is Everything](#) to achieve this. We always try to accommodate access needs to the best of our ability whilst adhering to health and safety regulations. Please do not hesitate to contact us prior to your visit should you have any access needs.

VENUE ACCESS

Project House aims to maximise access for disabled people, customers, artists, staff and participants alike. There is step free access from street level outside into the event space, viewing platform, bars and accessible toilet.

TICKETING

You can book tickets numerous ways: Via our website, each event page will include a link for a ticket. Link to website [HERE](#).

Via telephone or face to face, for the time being our friends at Crash can assist if you want to buy a ticket over the phone or in person. Crash Website [HERE](#).

PERSONAL ASSISTANT TICKETS

We offer a Personal Assistant ticket to any customer who may require the support of a carer or companion and has already purchased their own valid ticket. You will be asked to provide evidence for the PA ticket to be issued in the form of a scan of a PIP/DLA letter, a blue badge, access card etc alongside proof of a valid ticket for the show in question.

If you require a PA ticket, please give us an email, access@projecthoused.com, to discuss your requirements. We will then confirm this ticket via email. We aim to respond to all access enquiries within 5 working days.

BOX OFFICE

We do not have a lowered counter at the box office however there are members of staff in the entrance area if any disabled or deaf customers require assistance on arrival.

If you need early access to the event space or find queuing difficult because of your disability, please contact us via the access email to inform us, at least 24 hours prior to your visit.

VIEWING PLATFORM

For standing events there is a designated viewing area near our sound desk for those who require a seat or are in a wheelchair. Please note we can only offer seats to our access customers, their companion will be allocated standing space next to them.

For seated events we are able to reserve spaces for wheelchairs and a seat next to them for their accompanying party. Should you like to arrange a reservation of a chair or wheelchair space please contact us at least 5 working days before your visit via the access email.

TRAVEL GUIDE

Project House doesn't have any customer parking currently however there is a small amount of on street parking outside the venue.

For taxis or drop offs, there is an area outside at the front of the venue.

The closest bus stop is located 300ft away, called 'Armley Road Bottom'.

Leeds bus station is 2.5 miles from the venue.

Leeds train station is 1.4 miles from the venue.

What3Words: ///filled.coast.hails



ACCESSIBLE TOILET

There is an accessible toilet located at the back of the event space, it is fitted with a radar key.

LARGE PRINT / EASY TO READ GUIDES

A large print version of standard drink prices can be found on the website and copies are available at the venue.

ASSISTANCE DOGS

Project House welcomes assistance dogs to the venue. We can provide a bowl of water and a location where the dog could stay if needed. Some events may not be suitable so please contact us ahead of your visit if you wish to bring your assistance dog.

CONTACTING US

For all access enquiries please contact us via email, access@projecthouseds.com

We aim to respond to all enquiries within 5 working days.